

## BDO AUTO-DEBIT RELOAD VIA SMS

(Enrollment Required for BDO Account Holders ONLY)

Now you can replenish your LX LoadWallet without having to go to the bank. With BDO Auto-debit, you just have to send a command (SMS) to your assigned gateway specifying your debit request and your enrolled BDO account gets debited automatically. Enroll your BDO Account now!

### Enrollment Procedure:

1. Secure an Auto-Debit Arrangement (ADA) Enrollment Form from VMOBILE Office or from BDO ADB Avenue Branch.
2. Fill-out and submit the ADA Enrollment Form to VMOBILE Office (Hand-over or thru courier) and wait for approval via SMS.

Once enrolled, you may send your Reload Auto-Debit Request from Monday-Friday until 4:00pm using the following format:

**LX BDODEBIT <ID>/<PIK>/<Amount to be debited>**



## ELECTRONIC TRANSFER



Smart Money No. 5299-6700-3841-8116

1. Go directly to "SMART MENU" then select "SMART MONEY".
2. Select "TRANSFER" then "OTHERS".
3. Enter VMobile Smart Money Card No. 5299-6700-3841-8116.
4. "TRANSFER FRM" will appear, and then press OK.
5. Select the account you enrolled, and then enter the amount you wish to transfer.
6. Enter your w-pin. A confirmation message will appear.

**LX RELOAD <ID Number>/<PIK>/<Amount Transferred>/<Your Smart Money Card Number>/<Date>/<Time>**



GCASH Nos. 0905-3679476  
0905-3679477  
0905-3679478  
0905-3679479

1. Just type the AMOUNT <space> 4-digit PIN.
2. Send to 2882 + 10 digit of any GCASH LX Numbers

**LX RELOAD <ID Number>/<PIK>/<Amount Transferred>/<Your GCash Number>/<Date>/<Time>**



## TECHNOPRENEUR TRANSFER



This facility is available to Technopreneur only.

**LX TRANSFER <TechnopreneurID> <PIK> <LXLOAD> <Amount> <TechnoUser ID #> <TechnoUser Cell Phone Number>**



Online Transfer or Web Transfer is also available via [www.loadxtreme.ph](http://www.loadxtreme.ph).

## System Behavior You Must Understand

### A. ERRONEOUS COMMANDS

Before sending any SMS command to LoadXtreme®, it is always best to check for the following to ensure successful transaction:

- **Command format.** Please follow the syntax or format prescribed for each Keyword or SMS Command. Common mistakes are on the use of space ( ) or slash (/) in the SMS Command.
- **Command information.** Please always check for the accuracy of information such as ID Number, PIK, Cell Number and other information you are sending to the system. They should always follow the format prescribed for each of the information supplied. (e.g. date format should be MM-DD-YYYY, and ID number should always be 10 digits; 3 invalid use of PIK's will temporarily block your account.

When you send a total of three (3) erroneous SMS commands in a day, LoadXtreme® will 'black list' the mobile phone number in use. Any subsequent SMS command from the black listed mobile phone number will be ignored until the end of the day. You may however, use a different mobile phone number or the online loading facility to access or continue using your LX account. Please call the Customer Relations Department to request immediate lifting of black listed phone numbers.

### B. NOTIFICATIONS FOR TELCO-RELATED DELAYS AND TRANSACTION FAILURE

Processing of requests for OTA reload (or commonly called electronic loading) may at times encounter delay or failure due to congestion of telco services or communication time-out between the LoadXtreme® system and telco OTA reloading facilities. LoadXtreme® will notify you of these instances and shall maintain your outstanding Load Wallet balance pending final confirmation by the telco OTA system. LoadXtreme® always deducts the appropriate discounted amount from your Load Wallet balance for products successfully delivered to your customers even when confirmation received from telco arrives later than usual. It is therefore advisable to charge your customers for ALL LoadXtreme® retail transactions. You may always send another LX LOAD command if indeed your customer fails to receive the expected prepaid credits from telco.

### C. STALE COMMANDS

LoadXtreme® system automatically rejects any SMS command received beyond thirty (30) minutes from the time you sent them. This system feature protects you from potential loss when delivery of your SMS command suffers delay due to congestion of telco services. You shall receive a notification from LoadXtreme® when this is encountered.

### D. DUPLICATE/MULTIPLE SMS COMMAND RECEIPT AND MULTIPLE SAME-COMMAND REQUESTS

There are times when telcos deliver the same SMS to a recipient more than once. For your protection, LoadXtreme® only accepts and processes SMS command received the first time when receiving multiple same SMS command from telco within five (5) minutes to ensure that you are not charged erroneously and repeatedly for transactions requested only once. For legitimate successive requests of same product for same customer cell number, you may append at the end of the command format any alpha-numeric character to make each request 'unique' for LoadXtreme® to process.



# LOADXTREME

LoadXtreme® is the pioneer in innovative prepaid products distribution and marketing. This program utilizes the proprietary technology established in June 2003 known as Universal Prepaid Loading System or UPLoadS. This proven platform offers 24x7 access to multi-brand prepaid products and services nationwide utilizing automated Short Messaging Service (SMS) and Internet to receive and fulfill orders for prepaid top-up.

LoadXtreme® also revolutionizes electronic Over-The-Air (OTA) reloading for prepaid wireless services by providing a unified fully-automated electronic load value dispensing facility for Smart Buddy e-Load, Globe AutoloadMax and SUN Xpressload. With LoadXtreme®, you can retail all brands of electronic top-up loads using any mobile phone without the need to use different retailer SIMs!

LoadXtreme® was acquired and operated by VMobile Technologies Incorporated (VMOBILE) since April 2008. VMobile is the e-commerce arm of PENTA Capital Management Corporation.

Under Penta Capital's guidance, VMobile is poised to fulfill its vision: To provide business opportunity to people by employing technology as the means of empowerment.

LoadXtreme® is also proud to introduce AXS Card as the first and latest innovation in its growing list of products. AXS Card is a stored-value card offering fast and convenient fare payment and access to MetroStar Rail Transit (MRT) and PASIG FERRY rides. AXS Card is reloadable thru LoadXtreme® Technopreneurs and TechnoUsers.



NOW IS YOUR CHANCE TO BE A LOADXTREME®  
TECHNOPRENEUR IN YOUR AREA AND ESTABLISH  
A STABLE Foothold IN THE CONSTANTLY GROWING MARKET  
FOR PREPAID AND STORED-VALUE PRODUCTS!  
WANT TO TRY OUR TECHNOLOGY FIRST BEFORE  
BECOMING A TECHNOPRENEUR? BE A TECHNOUSER FIRST!  
GO TO YOUR NEAREST TECHNOPRENEUR NOW!

### VMOBILE TECHNOLOGIES INC.

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Telephone No. 311-3000 • [www.loadxtreme.ph](http://www.loadxtreme.ph)

FOR MORE INFORMATION, CONTACT:

## The First Universal Prepaid Loading System

# LOADXTREME



2011  
2<sup>ND</sup> QUARTER

FOR  
Technopreneurs\*  
& TechnoUsers\*\*

Powered by:

VMOBILE  
Technologies Inc.

\*formerly DEALER; \*\*formerly RETAILER

## USING YOUR MOBILE PHONE FOR **LOADXTREME**

Send all your commands to any of the following LoadXtreme® (LX) Gateway Numbers. System replies (SMS) may contain your assigned gateway number. Please comply by using the gateway number assigned to your account. You may however use other gateway numbers as back-up to your assigned number.



**0922-999555 (Odd) 0928-5220815 (Odd) 0917-5522615 (Even) 0928-5220772 (Even) 0917-5522616**

\* For Globe and Smart Subscriber, use the appropriate gateway defined above. If your mobile phone number ends with Even number (2,4,6 etc.), send your initial SMS command to gateways for Even numbers. The same applies for phone numbers ending with Odd number.

### Technopreneur/TechnoUser Registration (USING REGISTRATION CARD)

Send your ID Number and SAC Registration to LX Gateway number.

**LX REG <ID Number> <SAC> <Birth Date\*> <Telco Code> <Full Name>**

\* Birth date should be in mm-dd-yyyy format.

Acceptable Telco codes are SMART, TNT, RED, GLOBE, TM, and SUN only.



Update Business or Personal Address Information.

**LX CHGADDR <ID Number> <PIK> <Complete Address>**

### Managing Your LX Account (Technopreneur/TechnoUser)

Use of the following keywords is subject to One (1) LX Load Charge.

#### CHANGING YOUR PIK

Regularly change your PIK to ensure security of your account.

**LX CHGPIK <ID Number> <current PIK> <new PIK>**



#### LOADWALLET BALANCE INQUIRY

LoadWallet balance is always indicated in the system replies. Use this keyword when you have to know your current balance.

**LX BAL <ID Number> <PIK>**

### CHANGING YOUR REGISTERED CELLPHONE NUMBER

When you change cellphone number, it is important to update the registered cellphone number information you used with LX to receive important updates and announcements.

**LX NEWCEL <ID Number> <PIK> <New Cellphone #>**



### CHANGING ADDRESS INFORMATION

When supplied, this information becomes very useful when validating identity. Please provide this information for your security.

**LX CHGADDR <ID Number> <PIK> <New Address>**

### Signing-Up TechnoUsers (SMS REGISTRATION)

#### TECHNOPRENEUR COMMAND/KEYWORD

**LX IREG <Technopreneur ID>/<PIK>/<TechnoUser Cellphone #>/<Telco Code>/<Full Name>/<Birth Date>/<Address>**



#### TECHNOUSER COMMAND/KEYWORD

**LX RAP <TechnoUser ID>/<PIK>/<TechnoUser Cellphone #>/<Telco Code>/<Full Name>/<Birth Date>/<Address>**

Acceptable Telco codes are SMART, TNT, RED, GLOBE, TM, and SUN only.

### Selling/Ordering Products

#### VIA TEXT (SMS COMMAND/KEYWORD)

#### OVER-THE-AIR (OTA) ELECTRONIC LOADS

**LX LOAD <ID Number> <PIK> <Product Code> <Customer Cellphone #>**



#### FOR PA PISO-PISONG DAGDAG\*

**LX OTA <ID Number> <PIK>/<Telco>/<Amount>/<Customer Cellphone #>**

\* Available for Globe and TM Subscribers only. Denomination ranges from 20 to 150 pesos. Discount rate is 9.89% of Product Denomination.

### ELECTRONIC PIN/ePIN (PREPAID CARD PRODUCTS)

**LX LOAD <ID Number> <PIK> <Product Code> <Customer Cellphone #>**



### FOR ELECTRONIC PIN/ePIN RESENDING (FOR ePINS ONLY)

**LX RESEND <ID Number> <PIK> <Product Code> <ePIN Serial Number>**

### RELOAD/TOP-UP AXS CARD

(Note: This feature is subject to service availability.)

**LX AXSMRT <ID Number>/<PIK>/<Amount>/<AXS Serial Number>/<AXS Cardholder Cellphone Number>/<\*\*MRT Station FBI>**

\* Minimum Reload amount is Php50.00; Maximum Reload Value and Credit limit is Php2,000.00.  
\*\* MRT Station FBI (Free Balance Inquiry) machines can be found at AXS booths or Ticket windows

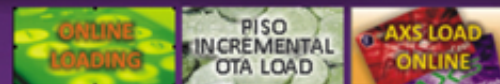
#### Allowed <MRT Station FBI> parameters are:

NAN - North Ave (Northbound)	ORS - Ortigas (Southbound)
NAS - North Ave (Southbound)	SHA - Shaw (Building A)
QAN - Quezon Ave (Northbound)	BON - Boni (Common)
QAS - Quezon Ave (Southbound)	GUN - Guadalupe (Northbound)
KAN - Kamuning (Northbound)	GUS - Guadalupe (Southbound)
KAS - Kamuning (Southbound)	BUE - Buendia (Common)
CUB - Cubao (Common)	AYA - Ayala (Common)
SAN - Santolan (Northbound)	MAN - Magallanes (Northbound)
SAS - Santolan (Southbound)	MAS - Magallanes (Southbound)
ORN - Ortigas (Northbound)	TAF - Taft (Common)

#### VIA INTERNET

(ONLINE TRANSACTION/WEB LOADING)

### VISIT WWW.LOADXTREME.PH

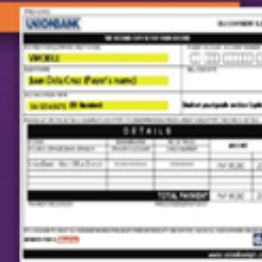


### LX LoadWallet Replenishment

There are convenient ways to replenish your LX account. Please check which works best for you. We are constantly finding ways to serve you better.

#### BILLS PAYMENT (UNIONBANK)

Fill-out Bills Payment Slip (OVER-THE-COUNTER or ATM) at any UNIONBANK branch NATIONWIDE. Crediting to your LX Account is same-day (7pm). There is no inter-branch deposit charge for this service. You DO NOT have to send LX RELOAD notification to the system to get your LX Account reloaded.



**COMPANY/INSTITUTION : VMOBILE**  
**CLIENT NAME : <Your Name>**  
**ACCT#/CARD#/REF# : <Your 10-digit LX ID Number>**

#### OVER THE COUNTER DEPOSITS (BANKS)



Savings Account No: **464-006-2675**  
Branch: ADB Avenue Ortigas



Current Account No: **4021-0110-91**  
Branch: Robinsons Tower Ortigas



Current Account No.: **007-261-50338-3**  
Branch: H. V. Dela Costa

#### IMPORTANT

• Minimum deposit amount is P500.00  
After deposit has been made, make sure that you send the following SMS command to your assigned SMS Gateway:

#### UPDATED

**LX RELOAD <ID Number>/<PIK>/<Amount Deposited>/<Bank>/<Branch>/<Branch Code>/<Account Number>/<Date>/<Time>**



NOTE: LX RELOAD Keyword/Command is for LX LoadWallet replenishment thru Bank Deposits ONLY.